

Business Services Update February 2020

sectors.

The Mufson Howe Hunter Business Services Update is designed to provide business leaders, investors and industry professionals with current market trends and important developments within the Business Services industry. This monthly report contains recent news, analysis, and M&A activity on selected companies and in-depth coverage of the primary

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Mufson Howe Hunter & Company LLC is a middle-market focused investment bank providing M&A, capital raising and financial advisory services.

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The Mufson Howe Hunter Human Resources Outsourcing Index is currently comprised of AMN Healthcare Services, Inc., Barrett Business Services, Inc., CBIZ, Inc., Computer Task Group, Inc., Corporate Executive Board Co., CRA International, Inc., Cross Country Healthcare, Inc., CT Partners, Exponent, Inc., Fair Isaac Corp., FTI Consulting, Inc., Heidrick & Struggles Intl. Inc., Hudson Global, Inc., Huron Consulting, Kelly Services, Inc., Kforce, Inc., Korn/Ferry International Inc., Manpower, Inc., On Assignment, Inc., RCM Technologies, Inc., Resources Connection, Inc., Robert Half International, Inc., Team Health Holdings, Inc., and TrueBlue, Inc.

The Mufson Howe Hunter Fixed Asset Management Index is currently comprised of ABM Industries Inc., Arcadis NV, BrightView Holdings, Inc., Brinks Co., Chemed Corp., Comfort Systems USA Inc., CoreCivic, Inc., Corrections Corporation of America, Ecology & Environment, Inc., EMCOR Group Inc., FirstService Corp., G4S plc, Healthcare Services Group Inc., Jacobs Engineering Group Inc., Prosegur Compania de Seguridad SA, Rentokil Initial plc, Rollins Inc., Securitas AB, SP Plus Corporation, Stantec Inc., Tetra Tech, Inc., and The GEO Group, Inc.

The companies that comprise each Index periodically change as a result of mergers, acquisitions, initial public offerings and other transactions; therefore, comparisons to historical time periods and historical performance for each Index do not entirely correspond and correlate to the Index's current performance. Historical performance is not a guarantee or prediction of future results.

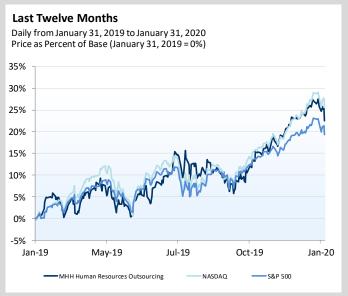
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Temporary staffing, HR Outsourcing and Professional Consulting related services for a variety of end-user markets.

Comparative Index Performance

The Mufson Howe Hunter Human Resources Outsourcing Index (a) decreased by 0.4% in January of 2020.





Price Appreciation	3-Year	LTM	1-Month
Mufson Howe Hunter Human Resources Outsourcing Index (a)	62.2%	22.5%	(0.4%)
NASDAQ	63.0%	25.7%	2.0%
S&P 500	41.5%	19.3%	(0.2%)

⁽a) Market cap weighted index assuming no dividend reinvestment. Mufson Howe Hunter Human Resources Outsourcing Index is comprised of all companies listed on the following page.

Selected Valuation Metrics

(\$ in millions, except per share data)	Market & Capitalization			LTM Performance (3)			Valuation			Margins	
		Equity	Enterprise				Enterpris	e Value/	Price/	Gross	
Company	Price (1)	Value	Value (2)	Revenue	EBITDA (4)	EPS	Revenue	EBITDA	EPS	Profit	EBITDA
Commercial Staffing											
ManpowerGroup Inc. (MAN)	\$91.49	\$5,394.4	\$5,797.2	\$20,863.5	\$786.1	\$7.72	0.28 x	7.4 x	11.9 x	16.2%	3.8%
TrueBlue, Inc. (TBI)	21.91	824.7	853.0	2,368.8	103.7	1.61	0.36 x	8.2 x	13.6 x	26.4%	4.4%
Kelly Services, Inc. (KELY.A)	17.76	694.7	734.2	5,355.6	116.9	2.84	0.14 x	6.3 x	6.3 x	18.1%	2.2%
Mean		\$2,304.6	\$2,461.5	\$9,529.3	\$335.6	\$4.06	0.26 x	7.3 x	10.6 x	20.2%	3.4%
Median		824.7	853.0	5,355.6	116.9	2.84	0.28 x	7.4 x	11.9 x	18.1%	3.8%
Professional Staffing											
Robert Half International Inc. (RHI)	\$58.17	\$6,634.0	\$6,593.4	\$6,074.4	\$686.4	\$3.90	1.09 x	9.6 x	14.9 x	41.7%	11.3%
Kforce Inc. (KFRC)	37.05	797.9	849.9	1,347.4	82.4	2.29	0.63 x	10.3 x	16.2 x	29.3%	6.1%
Resources Connection, Inc. (RECN)	15.23	489.3	546.9	718.4	60.6	1.02	0.76 x	9.0 x	14.9 x	39.4%	8.4%
Hudson Global, Inc. (HSON)	12.07	35.5	7.6	84.9	0.3	(0.79)	0.09 x	21.8 x	NM	50.3%	0.4%
Mean		\$1,989.2	\$1,999.5	\$2,056.3	\$207.4	\$1.61	0.83 x	12.7 x	15.3 x	40.2%	6.6%
Median		643.6	698.4	1,032.9	71.5	1.66	0.76 x	10.0 x	14.9 x	40.5%	7.3%
Healthcare Staffing											
AMN Healthcare Services, Inc. (AMN)	\$67.38	\$3,147.4	\$3,786.7	\$2,222.1	\$235.4	\$2.40	1.70 x	16.1 x	28.1 x	33.5%	10.6%
Cross Country Healthcare, Inc. (CCRN)	9.90	365.1	452.0	808.0	17.4	(2.14)	0.56 x	NM	NM	24.9%	2.2%
Mean		\$1,756.2	\$2,119.4	\$1,515.1	\$126.4	\$0.13	1.13 x	16.1 x	28.1 x	29.2%	6.4%
Median		1,756.2	2,119.4	1,515.1	126.4	0.13	1.13 x	16.1 x	28.1 x	29.2%	6.4%
IT Staffing											
ASGN Incorporated (ASGN)	\$67.69	\$3,574.0	\$4,511.1	\$3,923.9	\$400.3	\$3.28	1.15 x	11.3 x	20.6 x	28.8%	10.2%
Computer Task Group, Incorporated (CTG)	5.96	87.6	99.8	388.0	10.2	(0.21)	0.26 x	9.8 x	NM	18.7%	2.6%
RCM Technologies, Inc. (RCMT)	2.77	35.9	74.2	197.8	8.0	0.28	0.38 x	9.3 x	9.7 x	24.8%	4.0%
Mean		\$1,232.5	\$1,561.7	\$1,503.2	\$139.5	\$1.12	0.59 x	10.1 x	15.2 x	24.1%	5.6%
Median		87.6	99.8	388.0	10.2	0.28	0.38 x	9.8 x	15.2 x	24.8%	4.0%
Executive Search											
Korn Ferry (KFY)	\$40.98	\$2,263.3	\$2,325.8	\$1,942.2	\$275.8	\$3.23	1.20 x	8.4 x	12.7 x	28.0%	14.2%
Heidrick & Struggles International, Inc. (HSII)	28.42	544.8	433.4	712.2	81.8	2.42	0.61 x	5.3 x	11.7 x	29.1%	11.5%
Mean		\$1,404.1	\$1,379.6	\$1,327.2	\$178.8	\$2.82	0.90 x	6.9 x	12.2 x	28.5%	12.8%
Median		1,404.1	1,379.6	1,327.2	178.8	2.82	0.90 x	6.9 x	12.2 x	28.5%	12.8%
Professional & Consulting											
Fair Isaac Corporation (FICO)	\$402.38	\$11,728.6	\$12,640.8	\$1,196.3	\$289.0	\$6.84	NM	NM	NM	70.6%	24.2%
FTI Consulting, Inc. (FCN)	120.06	4,386.6	4,604.5	2,255.5	334.8	5.52	2.04 x	13.8 x	21.7 x	35.4%	14.8%
Exponent, Inc. (EXPO)	72.77	3,771.6	3,564.1	391.4	91.6	1.53	9.11 x	NM	NM	35.6%	23.4%
CBIZ, Inc. (CBZ)	27.00	1,467.0	1,793.0	944.3	119.7	1.27	1.90 x	15.0 x	21.3 x	14.8%	12.7%
Huron Consulting Group Inc. (HURN)	64.81	1,407.6	1,732.8	849.9	109.0	1.36	2.04 x	15.9 x	NM	34.7%	12.8%
CRA International, Inc. (CRAI)	53.28	412.4	566.0	440.9	41.9	2.75	1.28 x	13.5 x	19.4 x	30.1%	9.5%
Mean		\$3,862.3	\$4,150.2	\$1,013.1	\$164.3	\$3.21	3.27 x	14.5 x	20.8 x	36.9%	16.2%
Median		2,619.3	2,678.5	897.1	114.3	2.14	2.04 x	14.4 x	21.3 x	35.1%	13.8%

NA = Not Available; NM = Not Meaningful; LTM = Latest Twelve Months

^{‡ =} excluded from Mean and Median calculations

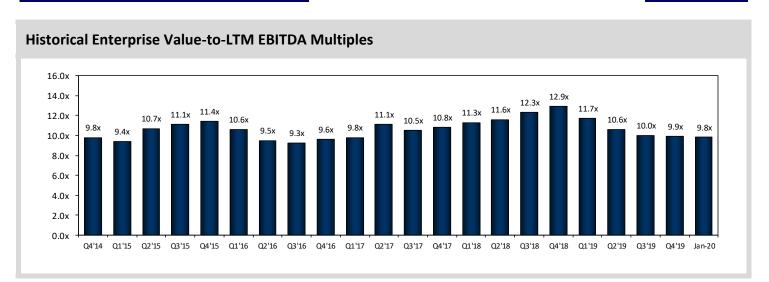
Source: Public Filings, Press Releases and Published Research Reports.

⁽¹⁾ As of close on January 31, 2020.

⁽²⁾ Enterprise value is defined as equity value plus net debt, preferred stock and minority interests. Net Debt includes long term debt, short term debt, postretirement benefits and unfunded pensions, if applicable, less cash and cash equivalents.

⁽³⁾ As of December 31, 2019 except EXPO (January 3, 2020); KELY.A and TBI (December 29, 2019); RECN (November 23, 2019); KFY (October 31, 2019); CBZ, CCRN, FCN, HSII, HSON and HURN (September 30, 2019); CRAI and RCMT (September 28, 2019) and CTG (September 27, 2019).

⁽⁴⁾ Excludes non-recurring and discontinued operations.



Selected M&A Transactions Announced Target Target Description Acquirer Value \$10.2 Jan 31 Provides temporary staffing services UT Group Co., Ltd. Support System, K.K. (TSE:2146) Jan 28 Lincoln Associates SA Provides executive search and recruitment The Talent Club of ND services Companies S.L. Jan 27 Work Service S.A. Provides temporary employment, ND \$61.9 recruitment and HR consulting services (WSE:WSE) Jan 21 Technology Recruiting and Provides technology recruiting and staffing Staffing as a Mission, LLC ND Staffing Assets of DATalent, services LLC Jan 21 Trillium Solutions Group, Inc. Provides business and technology consulting, Element 78, LLC ND staffing and strategic sourcing services Jan 16 **Concord Recruitment** Provides staffing solutions to schools and The Classroom Partnership ND Limited academies Limited ND Jan 14 Insight Provides education staffing services Kelly Educational Staffing Jan 13 Acture Groep Provides workforce management, social IK Small Cap Management ND security and compliance services Hospitality Staffing Solutions Provides hospitality staffing services Jan 13 Kellermeyer Bergensons ND LLC Services, LLC Jan 13 iTech Solutions, Inc. Provides IT staffing services ND Ampcus Inc. Jan 9 PeopleFirm, LLC Provides organizational performance, talent **Ernst & Young LLP** ND management and change management consulting services Jan 8 Cambria Consulting, Inc. Provides human resources management Spencer Stuart, Inc. ND consulting services Jan 3 Staff Matters, Inc. Provides recruiting and staffing for technical, NSC Technologies, Inc. ND administrative and industrial roles Apptius Computer Solutions Provides software development and staffing Solvera Solutions ND Jan 2 Inc. solutions

ND – Not disclosed. Transaction values in millions.

Selected News

Automatic Data Processing, Inc. (NasdaqGS:ADP) reported second quarter net income of \$651.6 million for fiscal year 2020 as compared to \$558.2 million for the prior year period. Earnings per share were \$1.50 versus \$1.27 for the prior year period. Revenues for the quarter increased to \$3,669.5 million from \$3,492.4 million for the same period in fiscal year 2019.

Fair Isaac Corporation (NYSE:FICO) reported first quarter net income of \$54.9 million for fiscal year 2020 as compared to \$40.0 million for the prior year period. Earnings per share were \$1.82 versus \$1.32 for the prior year period. Revenues for the quarter increased to \$298.5 million from \$262.3 million for the same period in fiscal year 2019.

ManpowerGroup Inc. (NYSE:MAN) reported net income of \$465.7 million for fiscal year 2019 as compared to \$556.7 million for the prior year. Earnings per share were \$7.72 versus \$8.56 for the prior year. Revenues for the year decreased to \$20,863.5 million from \$21,991.2 million for fiscal year 2018.

Resources Connection, Inc. (NasdaqGS:RECN) reported second quarter net income of \$12.3 million for fiscal year 2020 as compared to \$10.6 million for the prior year period. Earnings per share were \$0.38 versus \$0.33 for the prior year period. Revenues for the quarter decreased to \$184.5 million from \$188.8 million for the same period in fiscal year 2019.

Robert Half International Inc. (NYSE:RHI) reported net income of \$454.4 million for fiscal year 2019 as compared to \$434.3 million for the prior year. Earnings per share were \$3.90 versus \$3.57 for the prior year. Revenues for the year increased to \$6,074.4 million from \$5,800.3 million for fiscal year 2018.

Note: All per share results are reported on a fully-diluted basis.

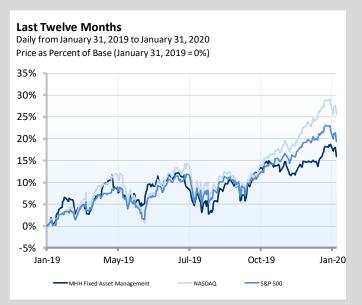
Fixed Asset Management

Outsourced facility management services including: environmental services, facility maintenance, food service contracting, manned security services, uniform/linen rental, and waste management services.

Comparative Index Performance

The Mufson Howe Hunter Fixed Asset Management Index (a) increased by 1.0% in January of 2020.





Price Appreciation	3-Year	LTM	1-Month
Mufson Howe Hunter Fixed Asset Management Index (a)	35.2%	15.9%	1.0%
NASDAQ	63.0%	25.7%	2.0%
S&P 500	41.5%	19.3%	(0.2%)

(a) Market cap weighted index assuming no dividend reinvestment. Mufson Howe Hunter Fixed Asset Management Index is comprised of all companies listed on the following page.

Fixed Asset Management

Selected Valuation Metrics

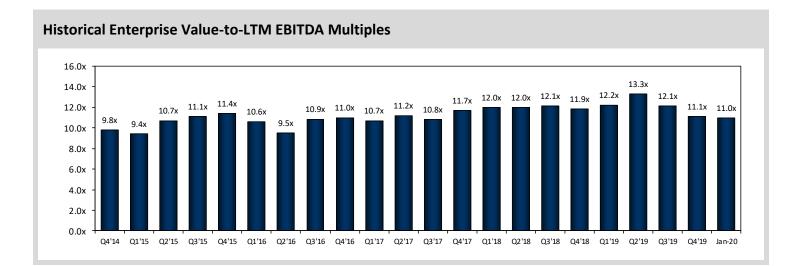
(\$ in millions, except per share data)	Market & Capitalization		LTM Performance (3)		Valuation			Margins			
	<u> </u>	Equity	Enterprise				Enterpr	ise Value/	Price/	Gross	
Company	Price (1)	Value	Value (2)	Revenue	EBITDA (4)	EPS	Revenue	EBITDA	EPS	Profit	EBITDA
Facility Maintenance											
Rentokil Initial plc (LSE:RTO)	\$6.16	\$11,342.2	\$13,143.5	\$3,297.8	\$608.7	(\$0.07)	3.99 x	21.6 x	NM	80.2%	18.5%
Rollins, Inc. (ROL)	37.95	12,426.4	12,825.4	2,015.5	395.4	0.62	6.36 x	32.4 x	61.2 x	50.7%	19.69
Chemed Corporation (CHE)	467.04	7,477.0	7,713.7	1,873.7	296.7	12.60	4.12 x	26.0 x	37.1 x	31.3%	15.89
FirstService Corporation (TSX:FSV)	98.46	4,085.6	5,047.6	2,407.4	227.1	(6.58)	2.10 x	22.2 x	NM	32.1%	9.4
EMCOR Group, Inc. (EME)	82.17	4,614.1	4,757.8	9,000.0	539.8	5.59	0.53 x	8.8 x	14.7 x	14.7%	6.0
ABM Industries Incorporated (ABM)	38.14	2,546.0	3,311.0	6,498.6	329.6	1.91	0.51 x	10.0 x	20.0 x	11.3%	5.19
BrightView Holdings, Inc. (BV)	15.80	1,655.1	2,879.0	2,449.3	271.0	0.39	1.18 x	10.6 x	40.3 x	26.5%	11.19
Healthcare Services Group, Inc. (HCSG)	25.60	1,897.4	1,791.1	1,840.8	87.1	0.87	0.97 x	20.6 x	29.5 x	12.4%	4.79
Comfort Systems USA, Inc. (FIX)	46.40	1,698.1	1,986.6	2,484.1	204.1	2.83	0.80 x	9.7 x	16.4 x	19.6%	8.2
SP Plus Corporation (SP)	41.81	906.7	1,703.9	902.0	119.3	2.18	1.89 x	14.3 x	19.2 x	24.6%	13.2
Mean		\$4,864.9	\$5,516.0	\$3,276.9	\$307.9	\$2.03	2.24x	17.6x	29.8x	30.3%	11.2
Median		3,315.8	4,034.4	2,428.4	283.9	1.39	1.53x	17.4x	24.7x	25.6%	10.2
Manned Security Services											
Securitas AB (OM: SECU B)	\$15.76	\$5,752.1	\$7,694.1	\$11,871.2	\$899.0	\$0.98	0.65 x	8.6 x	16.0 x	17.4%	7.6
G4S plc (LSE:GFS)	2.58	3,985.4	6,753.2	9,721.3	664.6	0.03	0.69 x	10.2 x	NM	17.2%	6.8
The Brink's Company (BCO)	84.19	4,211.6	5,762.6	3,684.0	499.6	0.55	1.56 x	11.5 x	NM	14.1%	13.6
The GEO Group, Inc. (GEO)	15.80	1,883.7	4,719.5	2,477.9	430.1	1.40	1.90 x	11.0 x	11.3 x	24.9%	17.4
CoreCivic, Inc. (CXW)	15.95	1,899.6	3,766.8	1,980.7	430.0	1.59	1.90 x	8.8 x	10.1 x	28.2%	21.7
Prosegur Compañía de Seguridad, S.A. (BME:PSG)	3.94	2,360.2	3,381.4	4,588.3	537.9	0.14	0.74 x	6.3 x	28.6 x	23.7%	11.7
Mean		\$3,348.8	\$5,346.3	\$5,720.6	\$576.9	\$0.8	1.24x	9.4x	16.5x	20.9%	13.1
Median		3,172.8	5,241.0	4,136.1	518.8	0.8	1.15x	9.5x	13.7x	20.6%	12.6
Environmental Services											
Tetra Tech, Inc. (TTEK)	\$85.60	\$4,680.9	\$5,157.6	\$2,450.3	\$242.3	\$2.94	2.10 x	21.3 x	29.1 x	17.1%	9.9
Stantec Inc. (TSX:STN)	29.75	3,309.1	4,446.7	2,754.0	299.7	1.17	1.61 x	14.8 x	25.5 x	54.1%	10.9
Arcadis NV (ARCAD)	22.79	2,021.2	2,704.8	3,897.8	346.4	0.16	0.69 x	7.8 x	NM	16.7%	8.9
EEI Corporation (EEI)	0.16	170.5	361.2	446.1	43.7	0.01	0.81 x	8.3 x	13.7 x	13.5%	9.8
Jura Energy Corporation (JEC)	0.09	6.3	27.4	11.9	7.6	(0.02)	2.31 x	3.6 x	NM	61.9%	63.7
Mean		\$2,037.6	\$2,539.5	\$1,912.0	\$187.9	\$0.85	1.51 x	11.2 x	22.8 x	32.7%	20.6
Median		2,021.2	2,704.8	2,450.3	242.3	0.16	1.61 x	8.3 x	25.5 x	17.1%	9.9

NA = Not Available; NM = Not Meaningful; LTM = Latest Twelve Months

‡ = excluded from Mean and Median calculations

Source: Public Filings, Press Releases and Published Research Reports.

- (1) As of close January 31, 2020.
- (2) Enterprise value is defined as equity value plus net debt, preferred stock and minority interests. Net Debt includes long term debt, short term debt, postretirement benefits and unfunded pensions, if applicable, less cash and cash equivalents.
- (3) As of December 31, 2019 except ABM (October 31, 2019); BME:PSG, CHE, EEI, EME, FIX, JEC, SP and TSX:STN (September 30, 2019) and LSE:GFS and LSE:RTO (June 30, 2019).
- (4) Excludes non-recurring and discontinued operations.



Fixed Asset Management

Selected M&A Transactions

Announced	Target	Target Description	Acquirer	Value
Jan 17	Nokas Värdehantering AB	Provides security guard services and technical security solutions	Loomis Sverige AB	\$8.4
Jan 9	Techco Security	Designs and implements commercial security solutions	Securitas AB (OM:SECU B)	\$23.9
Jan 8	J.W. Crowther & Son Limited	Provides winter maintenance services	Ground Control Limited	ND
Jan 6	Sentinel Pest Management, Inc	Provides pest control services	Clark Pest Control of Stockton, Inc.	ND

ND – Not disclosed. Transaction values in millions.

Selected News

Rollins, Inc. (NYSE:ROL) reported net income of \$203.3 million for fiscal year 2019 as compared to \$231.7 million for the prior year. Earnings per share were \$0.62 versus \$0.71 for the prior year. Revenues for the year increased to \$2,015.5 million from \$1,821.6 million for fiscal year 2018.

Sodexo S.A. (ENXTPA:SW) reported net income of \$731.4 million for fiscal year 2019 as compared to \$755.7 million for the prior year. Earnings per share were \$4.95 versus \$5.04 for the prior year. Revenues for the year increased to \$24,146.5 million from \$23,687.8 million for fiscal year 2018.

UniFirst Corporation (NYSE:UNF) reported first quarter net income of \$48.2 million for fiscal year 2020 as compared to \$38.3 million for the prior year period. Earnings per share were \$2.52 versus \$1.99 for the prior year period. Revenues for the quarter increased to \$465.4 million from \$438.6 million for the same period in fiscal year 2019.

Note: All per share results are reported on a fully-diluted basis.

Mufson Howe Hunter is an independent investment bank for middle-market companies. We focus on selling businesses, buy-outs, acquisitions and raising capital. Unique to the middle market, our senior bankers have extensive corporate finance experience and deep knowledge of the capital markets.

Mergers & Acquisitions

- Advise buyers and sellers (public and private companies)
- Sale of businesses, strategic acquisitions, management buy-outs and industry build-ups

Raise Capital

- Equity (control and non-control)
- Mezzanine financing
- Senior and junior debt
- Typically raise capital from banks, finance companies, private investment funds and private equity groups

Financial Advisory Services

- Analysis of business strategies and options
- Fairness opinions
- Valuations

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